

Licensing Sub Committee Hearing Panel

Date: Monday, 8 April 2019

Time: 10.00 am

Venue: Council Antechamber - Level 2, Town Hall Extension

Everyone is welcome to attend this committee meeting.

Access to the Council Antechamber

Public access to the Council Antechamber is on Level 2 of the Town Hall Extension, using the lift or stairs in the lobby of the Mount Street entrance to the Extension. That lobby can also be reached from the St. Peter's Square entrance and from Library Walk.

There is no public access from the Lloyd Street entrances of the Extension.

Membership of the Licensing Sub Committee Hearing Panel

Councillors - Stone (Chair), Grimshaw and Paul.

Agenda

1. Urgent Business

To consider any items which the Chair has agreed to have submitted as urgent.

2. Appeals

To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.

3. Interests

To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.

4. Application for a New Premises Licence for Q Plus Tropical Taste Restaurant, 1038 Ashton New Road, Manchester, M11 4PE.

The report of the Head of Planning, Building Control and Licensing is attached.

5. Application for a Premises Licence Variation for Sugar Ray's, Basement, 14 Newton Street, Manchester, M1 2AF.
The report of the Head of Planning, Building Control and Licensing will follow.

5 - 100

Information about the Committee

The Licensing and Appeals Committee fulfills the functions of the Licensing Authority in relation to the licensing of taxi drivers.

A procedure has been agreed which governs how the Panel will consider such applications.

Decisions made by the Panel will be under delegated authority and will not require to be referred to the Council for approval. Meetings are controlled by the Chair, who is responsible for seeing that the business on the agenda is dealt with properly.

Copies of the agenda are published on the Council's website. Some additional copies are available at the meeting from the Governance Support Officer.

The Council is concerned to ensure that its meetings are as open as possible and confidential business is kept to the strict minimum. When confidential items are involved these are considered at the end of the meeting at which point members of the public are asked to leave.

Smoking is not allowed in Council buildings.

Joanne Roney OBE Chief Executive Level 3, Town Hall Extension, Albert Square, Manchester, M60 2LA

Further Information

For help, advice and information about this meeting please contact the Committee Officer:

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Email: b.morgan@manchester.gov.uk

This agenda was issued on **Friday, 29 March 2019** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Mount Street Elevation), Manchester M60 2LA



Manchester City Council Report for Resolution

Report to: Licensing Subcommittee Hearing Panel – 8 April 2019

Subject: Q Plus Tropical Taste Restaurant, 1038 Ashton New Road,

Manchester, M11 4PE - (App ref: Premises Licence (new)226189)

Report of: Head of Planning, Building Control and Licensing

Summary

Application for the grant of a premises licence which has attracted objections.

Recommendations

That the Panel determine the application.

Wards Affected:

Clayton and Openshaw

Manchester Strategy Outcomes	Summary of the contribution to the strategy
A thriving and sustainable City: supporting a diverse and distinctive economy that creates jobs and opportunities	Licensed premises provide a key role as an employer, in regeneration, and in attracting people to the city. The efficient processing of applications as well as effective decision making in respect of them, plays an essential role in enabling businesses to thrive and maximise contribution to the economy of the region and sub-region.
A highly skilled city: world class and home grown talent sustaining the city's economic success	An effective Licensing regime will enable growth in our City by supporting businesses who promote the Licensing Objectives.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	The Licensing process provides for local residents and other interested parties to make representations in relation to licensing applications. Representations have to be directly related to the licensing objectives.
A liveable and low carbon city: a destination of choice to live, visit and work.	An effective licensing system supports and enables growth and employment in our City with neighbourhoods that provide amenities suitable to the surrounding communities.

A connected city: world class infrastructure and connectivity to drive growth

Full details are in the body of the report, along with any implications for:

Equal Opportunities Policy Risk Management Legal Considerations

Financial Consequences – Revenue

None

Financial Consequences – Capital

None

Contact Officers:

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Position: Principal Licensing Officer

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Name: Bryan Johnson

Position: Technical Licensing Officer

Telephone: 0161 234 1248

E-mail: b.johnson@manchester.gov.uk

Background documents (available for public inspection):

Manchester City Council Statement of Licensing Policy 2016 - 2021 Guidance issued under section 182 of the Licensing Act 2003, April 2017 Licensing Act 2003 (Hearings) Regulations 2005 Any further documentary submissions by any party to the hearing

1. <u>Introduction</u>

- 1.1 On 14/02/2019, an application for the grant of a Premises Licence under s17 of the Licensing Act 2003 was made in respect of Q Plus Tropical Taste Restaurant, 1038 Ashton New Road, Manchester, M11 4PE in the Clayton and Openshaw ward of Manchester. A location map and photograph of the premises is attached at **Appendix 1** (NB: premises previously traded as Palms Restaurant and Bar).
- 1.2 A 28-day public consultation exercise was undertaken in accordance with Licensing Act 2003 regulations; requiring the application to be advertised by the displaying of a blue notice at or on the premises, a notice published in a newspaper or similar circulating in the local area, and details of the application published on the Council's website.
- 1.3 Representations may be made for or against an application during the consultation period. To be 'relevant' and, therefore, able to be taken into account in determining the application, they must be about the likely effect of the grant of the premises licence on the promotion of the licensing objectives. Where representations are made by persons who are not a responsible authority, they must not be frivolous or vexatious.
- 1.4 Relevant representations have been received in respect of this application and so it must be determined by a Licensing Hearing Panel in accordance with the Council's Constitution.

2. The Application

- 2.1 A copy of the application is attached at **Appendix 2.**
- 2.2 The applicant is Mr Nimba Francois Edi.
- 2.3 The description of the premises by the applicant is:
- 2.3.1 'The Q Plus Tropical Taste Restaurant (QPTTR) with its internal space average of 50 square metre wide is situated on No.1038 Ashton New Road, replacing the former Palms Restaurant, recently closed. The premises is situated 150 yards from the local shopping centre Aldi, Iceland and the Spar convenience shop (on) Ashton New Road.'
- 2.4 The proposed designated premises supervisor is Mr Nimba Francois Edi.

2.5 The licensable activities applied for:

Provision of regulated entertainment (recorded music): Sun to Thu 10.00am to 10.30pm Fri to Sat 10.00am to 00.30am

Provision of late night refreshment: Fri to Sat 2300 to 00.30am

The supply of alcohol for consumption both on and off the premises:

Sun to Thu 10.00am to 10.30pm Fri to Sat 10.00am to 00.30am

Opening hours: Sun to Thu 9.00am to 11.00pm Fri to Sat 9.00am to 1.00am

- 2.5.1 In accordance with the Live Music Act 2012 and Deregulation Act 2015, performances of Live Music and Recorded Music between the hours of 0800 and 2300 hours have been deregulated and so should not be regarded as licensable activities for the purposes of this application.
- 2.5.2 Any further details provided relating to any of the individual licensable activities are specified on the application form at **Appendix 2**.
- 2.6 Activities unsuitable for children
- 2.6.1 The applicant has not highlighted any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.
- 2.7 Steps to promote the licensing objectives
- 2.7.1 The applicant proposes to promote the licensing objectives by taking the steps identified in the operating schedule.
- 2.7.2 These steps must be translated into conditions by the licensing authority to be included in any granted premises licence, unless the conditions are modified by the Panel following consideration of relevant representations. These conditions are set out in the Schedule of Conditions at **Appendix 4**.
- 2.8 Further documentation accompanying the application
- 2.8.1 The applicant has not submitted any documents in support of their application.

3. Relevant Representations

A total of 5 relevant representations were received in respect of the application (**Appendix 3**). The personal details of all members of the public have been redacted. Original copies of these representations will be available to the Panel at the hearing.

Responsible Authorities:

MCC Licensing and Out of Hours Compliance Team;

Other Persons:

- Residents (x4).
- 3.2 Summary of the representations:

Party	Grounds of representation	Recommends
Licensing and Out of Hours Compliance	Due to historical public nuisance issues attached to the premises (during the premises' previous operating period as 'Palms' restaurant under a different Premises Licence Holder) LOOH Compliance are not satisfied that the applicant has displayed sufficient understanding of his responsibilities in regard to adhering to and upholding The Four Licensing Objectives (with particular reference to the prevention of public nuisance). The applicant has stated that he intends to operate the premises in line with the previous operating schedule, this has caused certain concern for LOOH Compliance as 22 conditions were attached to the previous licence via a Licensing Subcommittee hearing. LOOH compliance are recommending that the application be granted with the addition of the 20 conditions as outlined in Annexe 3.	Grant with conditions
Residents (x4)	Collectively, the four private residents who have submitted representations against the application have expressed similar concerns relating to the potential re-occurrence of public nuisance and antisocial behaviour emanating from the premises, should the application be granted. They have based their concerns primarily as a consequence of their experiences when the premises was operating as Palms Restaurant and are collectively requesting that the application for a new premises licence is not granted.	Refuse application

3.3 Any conditions proposed by objectors are set out in the Schedule of Conditions at **Appendix 4**.

4. Key Policies and Considerations

4.1 Legal Considerations

4.1.1 Hearings under the Licensing Act 2003 operate under the Licensing Act 2003 (Hearings) Regulations 2005.

4.2 **New Information**

4.2.1 In accordance with Regulation 18 of the Licensing Act 2003 (Hearings)
Regulations 2005, the authority may take into account documentary or other information produced by a party in support of their application, representations

or notice either before the hearing or, with the consent of all parties, at the hearing.

4.3 **Hearsay Evidence**

4.3.1 The Panel may accept hearsay evidence and it will be a matter for the Panel to attach what weight to it that they consider appropriate. Hearsay evidence is evidence of something that a witness neither saw nor heard, but has heard or read about.

4.4 The Secretary of State's Guidance to the Licensing Act 2003

- 4.4.1 The Secretary of State's Guidance to the Licensing Act 2003 is provided for all parties involved in licensing. It is a key medium for promoting best practice, ensuring consistent application of licensing powers across England and Wales and for promoting fairness, equal treatment and proportionality.
- 4.4.2 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under section 182. The Guidance is therefore binding on all licensing authorities to that extent. However, the Guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons.
- 4.4.3 Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.

4.5 Manchester Statement of Licensing Policy

- 4.5.1 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' its statement of licensing policy.
- 4.5.2 The Licensing Policy sets out the vision the licensing authority has for the regulation of licensed premises throughout Manchester and outlines the standards expected in order to ensure the promotion of the licensing objectives in the city. The Panel may depart from the policies should it consider doing so would benefit the promotion of the licensing objectives. Reasons are to be given for any such departure from the Policy.
- 4.5.3 Section 4 of the Policy (Operation of the Policy) sets out how the Licensing Policy is intended to be used in practice for licence applications and licensed premises.
- 4.5.4 Relevant to this application and the grounds of the representations made, the Panel are recommended to have regard to the following sections of the Policy:

Closing time	Approach
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	Closing time	Approach
Non-alcohol led venues (excluding hot food takeaways)	Up to Midnight	Strongly encouraged provided that they do not harm the licensing objectives.
Non-alcohol led venues (excluding hot food takeaways)	Beyond midnight	Discouraged, unless strict compliance with set criteria can be shown. Positive proposals for the promotion of the licensing objectives from departing customers must also be demonstrated in the operating schedule.
Alcohol-led venues (on- licence)	Up to 11.30pm	Judged according to set criteria. Positive proposals for the promotion of the licensing objectives, including from departing customers, must also be demonstrated in the operating schedule. A stricter approach is likely to be taken where customers are not seated at tables and/or where a substantial food offer is not available at all times the premises are open
Alcohol-led venues (on-licence)	Beyond 11.30pm	Strong presumption against. A genuinely exceptional case would need to be shown. The reasons for the exception should be shown in the operating schedule, and must demonstrate that there will be no harm to the licensing objectives, including from departing customers.
Hot food Takeaway premises	All	Strong presumption against. A genuinely exceptional case would need to be shown. The reasons for the exception should be shown in the operating schedule, and must demonstrate that there will be no harm to the licensing objectives, including from departing customers.

	Closing time	Approach
Alcohol led venues (off licence)	All	Strong presumption against. A genuinely exceptional case would need to be shown. The reasons for the exception should be shown in the operating schedule, and must demonstrate that there will be no harm to the licensing objectives.

The policy also sets out particular measures it expects operators to pay special attention to in order to ensure their operation will not add to the problems within this area. Operators are not required to do so, but where the authority's discretion is engaged, any applications that fail to address all appropriate measures may be refused or have conditions applied to comply with the policy measures.

Ancoats and New Islington

The effect of the special policy is that the Council will generally only permit licensable activities for premises in the Ancoats and New Islington Regeneration Framework area until the terminal hours set out below whenever it receives relevant representation, unless an applicant can demonstrate there are exceptional circumstance to justify a departure from the policy in the individual circumstances:

11pm (Sunday to Thursday)

12am midnight (Friday, Saturday)

The special policy applies to on and off sales of alcohol. Where alcohol is sold for consumption on the premises, our policy will be to generally provide 30 minutes 'drinking up' time between the terminal hour for the sale of alcohol and the closing time of the premises.

Section 6: What we aim to encourage

This section identifies certain types of venues and initiatives the licensing authority aims to encourage in order to promote an inclusive evening and night-time economy not simply focused on the consumption of alcohol. We aim to encourage:

- Premises that will extend the diversity of entertainment and attract a wider range of participants
- Live music, especially original material, which will provide a range of live performances and styles of music, provided that such entertainment does not undermine the licensing objectives
- National cultural institutions, global sports events and cultural festivals

- Non-drink-led premises, including restaurants, cafes, theatres and cinemas
- Communication and integration with local residents and businesses through licensees consulting with those in the local area prior to an application
- Participation in Pubwatches, off licence forums and other crimereduction partnerships
- Engagement with the NITENET radio scheme and DISC secure information sharing platform by city centre venues through the Cityco Manchester Business Crime Reduction Partnership
- Designing out crime in the layout of the premises

Section 7: Local factors

This section sets out key issues that applicants are expected to take into account relevant to the individual characteristics of the premises when preparing their operating schedule and address any local factors relevant to their premises.

- Having regard to the grounds of the representations made, the Panel are recommended to have regard to the following Factors:
- Identified risk factors specific to the licensed premises
- Evidence of pre-existing problems in the area
- Proximity of takeaways and licences to nightlife entertainment areas
- Consistency with relevant Council strategies
- The proximity of the premises to local residents and other local businesses, particularly in relation to the potential for nuisance
- Proximity to sensitive uses
- The availability of transport to and from the premises
- Ability to clean and maintain the street scene
- Premises in proximity to the airport

Section 8: Manchester's standards to promote the licensing objectives

This section identifies the standards that the licensing authority expects of licensed premises in Manchester. It is recognised that not all standards will be appropriate to apply in every situation to every premises, and applicants are not obliged to include all standards in their operating schedule. The degree to which standards would be appropriate is expected to be proportionate to the

risk posed against the promotion of the licensing objectives having regard to the individual circumstances of the premises. The standards are not exhaustive and the licensing authority will have regard to any relevant issues raised in any representation that may fall outside them.

MS1 Implement effective security measures at the premises MS2 Effective general management of the premises MS3 Responsible promotion and sale of alcohol MS4 Prevent the use of illegal drugs, new psychoactive substances (NPS) and the spiking of drinks at the premises MS5 Prevent on-street consumption of alcohol MS6 Provide a Duty of Care for intoxicated or vulnerable customers and medical emergencies MS7 Maintain a safe capacity MS8 Prevent noise nuisance from the premises MS9 Effectively manage exterior spaces (e.g. beer gardens, smoking areas, table and chair areas on the highway) MS10 Operate effective cleansing arrangements, including ensuring the premises and surrounding area are kept clean and free of litter, and adequate arrangements for the secure and responsible storage of refuse MS11 Ensure the wellbeing of children on the premises MS12 Prevent underage sales of alcohol, including proxy sales

Section 9: Alcohol delivery services

This section sets out specific provisions for alcohol delivery services to be considered in conjunction with relevant standards from Section 8 of the Policy

Section 10: Adult entertainment (including striptease, nudity and other entertainment of a sexual nature)

This section sets out specific considerations in respect of applications to provide adult entertainment, including entertainment of a sexual nature e.g. nudity, striptease and lap dancing.

Section 11: The use of tables and chairs on the public highway

This section provides that the operation of any areas on the public highway licensed for tables and chairs should be considered with regard to all relevant Standards set out in Section 8 of the Policy.

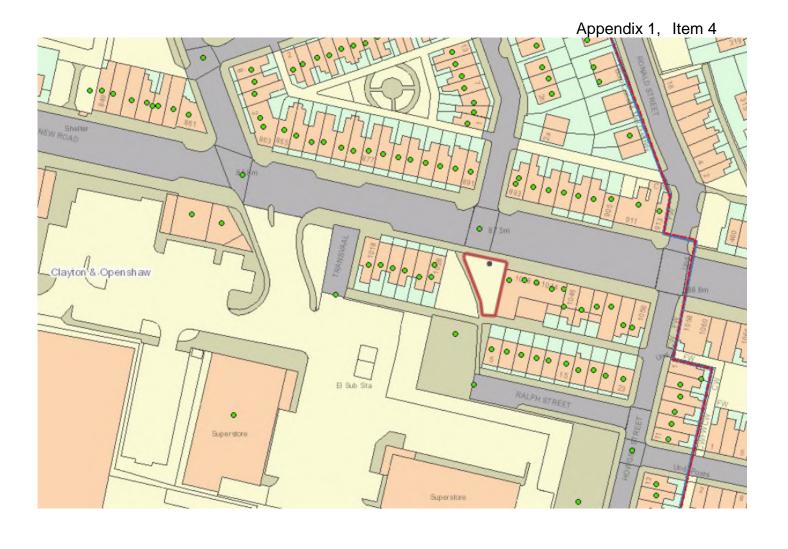
Section 12: Premises Licences for large-scale public events

This section sets out particular expectations regarding large scale public events, given the specific associated risks.

5. Conclusion

- 5.1 A licensing authority must carry out its functions under this Act ("licensing functions") with a view to promoting the licensing objectives:
 - the prevention of crime and disorder
 - public safety;
 - the prevention of public nuisance; and
 - the protection of children from harm.
- 5.2 In considering the matter, the Panel should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be. In reaching the decision, regard must also be had to relevant provisions of the national guidance and the Council's licensing policy statement.
- 5.3 Having regard to the representations, the Panel must take such of the steps set out below that it considers appropriate for the promotion of the licensing objectives:
 - a) To grant the licence subject to:
 - i. the conditions consistent with the operating schedule accompanying the application, which the Panel may modify to such extent as they consider appropriate, and
 - ii. any mandatory conditions that must be included in the licence;
 - b) To exclude from the scope of the licence any of the licensable activities to which the application relates;
 - c) To refuse to specify the person proposed in the application as the designated premises supervisor;
 - d) To reject the application.
- 5.4 The conditions consistent with the operating schedule may be modified to alter or omit any of them or to add any new condition, including restricting the times at which licensable activities authorised by the licence can take place.

- 5.5 All licensing determinations should be considered on the individual merits of the application.
- 5.6 The Panel's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve. Findings on any issues of fact should be on the balance of probability.
- 5.7 It is important that a licensing authority should give comprehensive reasons for its decisions in anticipation of any appeals. Failure to give adequate reasons could itself give rise to grounds for an appeal.
- 5.8 The Panel is asked to determine the application.



Q Plus Tropical Taste Restaurant 1038 Ashton New Road, Manchester, M11 4PE



PREMISE NAME:	Q Plus Tropical Taste Restaurant
PREMISE ADDRESS:	1038 Ashton New Road, Manchester, M11 4PE
WARD:	Clayton & Openshaw
HEARING DATE:	08/04/2019 Page 18

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

		pleting this form please read the				
		this form by hand please write le inside the boxes and written in				
You	may w	rish to keep a copy of the comple	eted form for	your re	cords.	Jan 2319
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Post	town	MANCHESTER			Postcode	M11 4PE
					<u> </u>	
Tele	phone	number at premises (1f any)				
Non-	-domes	tic rateable value of premises	£5.000,00			
Part	2 - Ap	pplicant details				
Pleas	se state	whether you are applying for a	premises licer	nce as	Please tick	as appropriate
a)	an in	idividual or individuals *		X	please comple	ete section (A)
b)	a per	son other than an individual *				
	i	as a limited company/limited lia partnership	ıbılıty		please comple	ete section (B)
	ii as a partnership (other than limited liability)				please comple	ete section (B)
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	iv	other (for example a statutory co	orporation)		please comple	ete section (B)
c)	a rec	ognised club			please comple	ete section (B)
d)	a cha	arity		П	please comple	ete section (B)

e)	the proprietor of an	educational establishr	ment		please comp	olete section (B)	
f)	a health service bod	у		please complete section (B)			
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Surname					First names			
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Par	t 3 Operating Schedule		
Who	en do you want the premises licence to start?	DD MM YY 1 0 0 3 2 0	YY 1 9
	ou wish the licence to be valid only for a limited period, when you want it to end?	DD MM Y	YY
The 50 s Rest The converted it is from reside The The	rise give a general description of the premises (please read guid "Q Plus Tropical Taste Restaurant (QPTTR)" with its Internal span quare metre wide is state on Number 1038 Ashton New Road, rentaurant recently Closed. We are keeping the same activities as the premises is situated 150 yards from the local shoping center ALD wenient shop Ashton new road a small sole trader Business, that shall supplys a wide variety of an oversease and also in the sale of Alcohol and none-Acohole drintents and its general public when passing by, and while having the Capacity of is 40 people including staff, (QPTTR) is bringing to the area the originality of the Afro-Carib then Clayton area.	nce average of inplacing the former Pal previous owner Palm's I, Ice Land and the SP authentic Tropical meal ks to Clayton's local per meals.	AR s
	000 or more people are expected to attend the premises at any time, please state the number expected to attend.		
Wha	at licensable activities do you intend to carry on from the premises	?	
(plea	ase see sections 1 and 14 and Schedules 1 and 2 to the Licensing A	Act 2003)	
Prov	rision of regulated entertainment (please read guidance note 2)	Please tick all apply	that
a)	plays (if ticking yes, fill in box A)		
b)	films (if ticking yes, fill in box B)		
c)	indoor sporting events (if ticking yes, fill in box C)		
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)		
e)	live music (if ticking yes, fill in box E)		
f)	recorded music (if ticking yes, fill in box F)		X
g)	performances of dance (if ticking yes, fill in box G)		
h)	anything of a similar description to that falling within (e), (f) or (if ticking yes, fill in box H)	(g)	
<u>Prov</u>	vision of late night refreshment (1f ticking yes, fill in box I)		X
Sup	ply of alcohol (if ticking yes, fill in box J)		X
In a	Il cases complete hoves K. I. and M		

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Plays Standard days and timings (please read			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors		
	guidance note 7)		(Outdoors		
Day	Start	Finish		Both		
Mon			Please give further details here (please read guida	ance note 4)		
Tue						
Wed			State any seasonal variations for performing plays (please read guidance note 5)			
Thur						
Frı			Non standard timings. Where you intend to use the performance of plays at different times to the column on the left, please list (please read guidance)	ose listed in th		
Sat						
Sun						

B

Films Standard days and timings (please read guidance note 7)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
			guidance note 3)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	ance note 4)	
Tue					
Wed			State any seasonal variations for the exhibition of read guidance note 5)	of films (please	
Thur					
Frı			Non standard timings. Where you intend to use the exhibition of films at different times to those column on the left, please list (please read guidance)	listed in the	<u>or</u>
Sat					
Sun					

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Indoor sporting events Standard days and timings (please read guidance note 7)		nd ead	Please give further details (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 5)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri			
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Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)		nd read	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida		
Tue					
Wed			State any seasonal variations for boxing or wresentertainment (please read guidance note 5)	tling	:
Thur					
Fri			Non standard timings. Where you intend to use boxing or wrestling entertainment at different ti in the column on the left, please list (please read a	mes to those li	sted
Sat					
Sun					

Live music Standard days and timings (please read guidance note 7)			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
			,	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance note 4)		
Tue					
Wed			State any seasonal variations for the performance of live music (please read guidance note 5)		<u>e</u>
Thur					
Frı			Non standard timings. Where you intend to use the performance of live music at different times the column on the left, please list (please read gur	to those listed	
Sat					
Sun					

\mathbf{F}

Recorded music Standard days and timings (please read guidance note 7)		nd	Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	X
			G	Outdoors	
Day	Start	Fınısh		Both	
Mon	10:00	22:30	Please give further details here (please read guida	ance note 4)	
	AM				
Tue	10:00	22:30	The Music will be unamplified.		
	AM		1		
Wed	10:00	22:30	State any seasonal variations for the playing of recorded music (please read guidance note 5)		
	AM		,		
Thur	10:00	22:30	The Licensed activities will take place indoors only		
	AM				
Frı	10.00	00:30	Non standard timings. Where you intend to use the playing of recorded music at different times		
	AM	AM	the column on the left, please list (please read gui		''''
Sat	10:00	00.30	Seasonal Variations and Non standard Timings		
	AM	AM	CHRISTMAS: From the start of the Christmas Eve to the hour of Christmas day		al
Sun 10:00 22:30 NEW YEAI		22:30	NEW YEAR: From the start of the New Years Ev	e to the termina	al of
	AM		New Years Day		

 \mathbf{G}

Performances of dance Standard days and timings (please read guidance note 7)		nd	Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
			(productional gurianico note o)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guide	ance note 4)	
Tue					
Wed			State any seasonal variations for the performand read guidance note 5)	ce of dance (ple	ease
Thur				_	
Fri			Non standard timings. Where you intend to use the performance of dance at different times to the column on the left, please list (please read guidance).	iose listed in th	
Sat					
Sun					

H

descrij falling (g) Standa timings	ing of a siption to the within (extended and the signal of	hat e), (f) or and read	Please give a description of the type of entertainme providing	nt you will be	
Day	Start	Fınish	Will this entertainment take place indoors or outdoors or both – please tick (please read	Indoors	
Mon			guidance note 3)	Outdoors	
				Both	
Tue			Please give further details here (please read guida	ance note 4)	
Wed					
Thur			State any seasonal variations for entertainment description to that falling within (e), (f) or (g) (p) guidance note 5)	of a similar olease read	
Fri					
Sat			Non standard timings. Where you intend to use the entertainment of a similar description to that (e), (f) or (g) at different times to those listed in the left, please list (please read guidance note 6)	t falling within	<u>1</u>
Sun					

I

Late night refreshment Standard days and timings (please read guidance note 7)		nd	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	X
			,	Outdoors	
Day	Start	Finish		Both	
Mon	N/A	N/A	Please give further details here (please read guidance note 4)		
٠	N/A	N/A	The Music will be unamplified.		
Tue	N/A	N/A			
	N/A	N/A			
Wed	N/A	N/A	State any seasonal variations for the provision of late night		
	N/A	N/A	refreshment (please read guidance note 5)		
Thur	N/A	N/A	The Licensed activities will take place indoors only		
	N/A	N/A			
Frı	22:30	00:30	Non standard timings. Where you intend to use		
		AM	the provision of late night refreshment at different listed in the column on the left, please list (please		
Sat	22:30	00:30	note 6)		
	AM	AM	Seasonal Variations and Non standard Timings Christmas Eve and New Years Eve 22:30 to 05am		
Sun	N/A	N/A	Christinas Eve and New Tears Eve 22:30 to USam		
	N/A	N/A			

J

Supply of alcohol Standard days and timings (please read guidance note 7)		nd read	Will the supply of alcohol be for consumption premi	ises ie	
Day	Start	Finish	Both		X
Mon	10:00	22:30	State any seasonal variations for the supply of alcohol (please		ead
	AM		guidance note 5)		
Tue	10:00	22:30	The Licensed activities will take place indoors only		
	AM				
Wed	10:00	22:30			
	AM				
Thur	10:00	22:30	Non standard timings. Where you intend to use the pro-		or
	AM	AM	the supply of alcohol at different times to those listed in column on the left, please list (please read guidance note		
Frı	10:00	00:30	Seasonal Variations and Non standard Timings		
	AM	AM			_1
Sat	10:00	00:30	CHRISTMAS: From the start of the Christmas Eve to the hour of Christmas day	e termin	aı
	AM	AM	NEW YEAR: From the start of the New Years Eve to the New Years Day	e termina	al of
Sun	10:00	22:30			
	AM				

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name EDI NIMBA FRANÇOIS
Date of birth: 25 NOVEMBER 1968
Address
Postcode Postcode
Personal licence number (if known) 130186
Issuing licensing authority (if known) 26 / 07 / 2010

П	г		\Box
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K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).

Notice will be display indicating the Challenge 25 policy is in force.

Staff training will include the Challenge 25 policy and its operation. In particular staff will be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 Where those customers are engaged in the distribution of alcohol to persons under the age of 18. The training will be given to a new member of staff before they commence paid employment and all staff will be trained twice yearly. Training to also included underage sales drunkenness and drugs. All Training will be documented.

Anyone intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, but not exclusively, they must be accompany with their parents or a person over 18 years of age.

L

Hours premises are open to the public Standard days and timings (please read guidance note 7)		lic nd read	State any seasonal variations (please read guidance note 5) The Licensed activities will take place indoors only
Day	-1:		
Mon	09:00	23:00	
	AM		
Tue	09:00	23:00	
	AM		
Wed	09:00	23:00	
ļ	AM		Non standard timings. Where you intend the premises to be open
Thur	09:00	23:00	to the public at different times from those listed in the column on the left, please list (please read guidance note 6)
	AM		
Fri	09:00	01:00	Seasonal Variations and Non standard Timings
	AM		CHRISTMAS: From the start of the Christmas Eve to the terminal
Sat	09:00	01:00	hour of Christmas day NEW YEAR: From the start of the New Years Eve to the terminal of
	AM		New Years Day
Sun	09:00	23:00	
	AM		

M Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

-Supply of Alcohol: No supply of alcohol may be made under this premises:

- At a time when there is no designated premises supervisor in respect of the premises licence
- At a time when the DPS dose not hold a personal licence or his personal licence is suspended
- Every retail sale or supply of alcohol made under this licence must be made or authorised by a Person who hold a Personal Licence
- **-DPS**: A (Designated Premises Supervisor) must be present at the premises at all time when licence activities are taking place
- **-Door Supervisors**: Only individuals licenced by the security industry Authority shall be used at the premises to undertake security activities include guarding against:

Unauthorised access or occupation (e.g. door supervision) Outbreak of disorder, or Damage

- CCTV: A good performance digital hard drive CCTV system to be in operation in and outdoor premises at all time

b) The prevention of crime and disorder

-A digital hard drive CCTV system to be in operation rotated for a period of 24 hours non stop to cover internal and external area of the premises, any area where customers have legitimate access must be sufficiently illuminated for the facial recognition. All CCTV recorded to be kept for 28 days and all images will have sufficient clarity, quality and great definition to enable facial recognition

-Door Supervisors

Only individuals licenced by the security industry Authority shall be used at the premises to undertake security activities include guarding against

Unauthorised access or occupation (e.g. door supervision)

Outbreak of disorder, or Damage

c) Public safety

-Door Supervisors

Only individuals licenced by the security industry Authority shall be used at the premises to undertake security activities include guarding against: Unauthorised access or occupation (e.g. door supervision) outbreak of disorder or damage

-The DPS

The responsible shall take all reasonable steps to ensure that all staff does not carry out, arrange or participate in any irresponsible promotions in relation to the premises, those activities which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children

d) The prevention of public nuisance

-Door Supervisors -The DPS- To all staff members

Any person who tries to gain entry the premises who is involved in disorderly conduct or anti social behaviour outside the premises, will not be permitted entry to the premises

The Premises Licence Holder or the DPS shall ensure that any person within the premises who is involved in disorderly conduct or anti-social behaviour inside the premises will be removed from the premises Not allow to enter or allow to remain in the premises any person who is notified to the DPS (Designated Premises Supervisor) by Great Manchester Police as being a person of bad character byway of association to other persons or by conviction of court.

e) The protection of children from harm

The challenge 25 policy

The challenge 25 policy will be implement in full and appropriate identification will be sought from any person who appear under the age of 25. The only acceptable forms of identification will be the Passport, photo driving licence and those carrying the Pass logo.

The responsible as well as the Door Supervisor and all staff member of the Alcohol licence premises must be prevented from any suspicious activities or substantially similar that could carry out a risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children

Checklist:

	Please tick to indicate agree	ment
•	I have made or enclosed payment of the fee.	(inawait)
•	I have enclosed the plan of the premises	\square
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	Ø
•	I understand that I must now advertise my application.	
•	I understand that if I do not comply with the above requirements my application will be rejected.	
•	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15).	

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Declaration	• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15)			
	• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licesable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)			
Signature	ThuA			
Date	29 January 2019			
Capacity	40			

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13) If signing on behalf of the applicant, please state in what capacity.

Signature		_	
Date			
Capacity			

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14)

Post town

Postcode

Telephone number (if any)

If you would prefer us to correspond with you by e-mail, your e-mail address (optional)

Consent of individual to being specified as premises supervisor NIMBA FRANCOIS EDI

Of

90 ,COATBRIDGE STREET , Clayton , MANCHESTER

[full name of prospective premises supervisor]

M11 4QY

[home address of prospective premises supervisor]

hereby confirm that I give my consent to be specified as the designated premises supervisor in relation to the application for

Premises Licence for the sale of Alcohol in the Restaurant state at 1038 Ashton New Road, M11 4PE, named The QPlus Tropical Taste Restaurant (QPTTR), former Palm's Restaurant

[type of application]

by

NIMBA FRANCOIS EDI

[name of applicant]

130186

relating to a premises licence

[number of existing licence, if any]

for

The QPTTR (Q Plus Tropical Taste Restaurant) ,former Palm's Restaurant at Number, 1038 Ashton New Road, M11 4PE, Manchester

[name and address of premises to which the application relates]

and any premises licence to be granted or varied in respect of this application made by		
NIMBA FRANCOIS EDI		
[name of applicant]		
concerning the supply of a	alcohol at	
	Tropical Taste Restaurant) ,former Palm's Restaurant at New Road , M11 4PE, Manchester	
The QPTTR (Q Plus Tropical Taste Restaurant) ,former Palm's Restaurant at Number , 1038 Ashton New Road , M11 4PE, Manchester		
[name and address of premise	s to which application relates]	
I also confirm that I am entitled to work in the United Kingdom and am applying for, intend to apply for or currently hold a personal licence, details of which I set out below.		
Personal licence number 130186		
[insert personal licence number	; if any]	
Personal licence issuing a	authority	
Manchester City Council		
[insert name and address and to	elephone number of personal licence issuing authority, if any]	
_		
Signed		
		
Name (please print)	NIMBA FRANCOIS EDI	
Date	29/01/2019	

Document is Restricted





Premise Details		
Application Ref No	REF 226189LD2	
Name of Premises	Q Plus Tropical Taste Restaurant	
Address	1038 Ashton New Road, Manchester, M11 4PE	

Representation

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

The licensing and out of hours team have assessed the likely impact of the grant of this new premise licence taking into account a numbers of factors, including the nature of the area in which the premises is located, the hours applied for and any potential risk that the granting of this application could lead to undermining the prevention of public nuisance as a licensing objective under the Licensing Act 2003.

The LOOH team have also given consideration to Manchester City Council's Statement of Licensing policy, in particular S7.25 in relation to the proximity of the premises to local residents and other local businesses particularly in relation to the potential for nuisance.

'Where premises are in the direct vicinity of local residents properties, and where discretion is engaged, the authority will give particular consideration to measures proposed in the application in relation to prevent nuisance.'

The premise is located on a very busy arterial route in and out of Manchester City Centre and has residential properties above, to the side, rear and opposite, please see attached map of the location in relation to the nearby residential properties, the premise is the black dot:



The applicant has applied to open the premise on

Sun –Thurs 0900 to 2300 Fri - Sat 0900 to 0100

To supply alcohol

Sun – Thurs 1000 to 2230 Fri – Sat 1000 to 0030

To provide late night refreshments

Fri – Sat 2230 to 0030

To play recorded music only

Sun – Thurs 1000 to 2230 Fri – Sat 1000 to 0030

Section K of the application asks the applicant to highlight if any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of chldren:

The apllicant has filled this section with information relating to Challenge 25, staff training on Challenge 25, underage sales, drunkeness and drugs and anyone under 18 will be accompanied by an adult, this is not what this section is intended for and anything offered in this section would not be included in any conditions attached to the premise licence if granted and demonstrates that the applicant has no understanding of the form.

Section M of the application allows the applicant to describe the steps in which they will promote the licensing objectives, the applicant does not show that they have a full understanding of the 4 licensing objectives as they seem to have put a lot of duplicated information in all sub sections which relates to CCTV, Door supervision, and alcohol sales and does not take into account anything relating to prevention of public nuisance in the form of noise break out from music or from customers inside, congregating outside, any dispersal policy or policy relating to outside area in the late hours applied for.

According to the records held by the premise licensing team the property previously had a premise licence until 06/11/2018 in the name of Palms, the previous licence laspsed due to the licence holding company being dissolved and although there is no links between the old owner and the new applicant, the new applicant makes reference in the application in part 3 of the operating schedule that they want to operate the premise in line with the previous premise known as Palms. The previous premises licence had 26 conditions attached to it, 22 conditions were added to the licence after an hearing by the licensing authority.

So based on the above information I would recommended the application being approved with slight amendment to the operating schedule to allow them to:

Open to the public

Sun –Thurs 1100 to 2300 Fri - Sat 1100 to 0100

To supply alcohol

Sun – Thurs 1100 to 2230 Fri – Sat 1100 to 0030

To provide late night refreshments

Fri – Sat 2230 to 0030

To play recorded music only

Sun – Thurs 1100 to 2230 Fri – Sat 1100 to 0030

I would also request that the following conditions are added to the Licence in line with the previous licence held at the premise

- 1. All windows and external doors shall be kept closed between 19:00 and close, except for immediate access and egress of persons.
- 2. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to nuisance.
- 3. A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. This telephone number is to be made available to residents in the vicinity.

- 4. The licence holder shall enter into an agreement with a taxi company to provide transport for customers. A call-back system must be operated and drivers instructed not to sound their horns when collecting customers.
- 5. Alcohol shall only be sold to persons as ancillary to food.
- 6. All customers shall be seated.
- 7. Alcohol shall be supplied by waiter/waitress service only.
- 8. Alcohol shall not be taken off the premises.
- 9. Any person who appears intoxicated shall be refused entry to the premises.
- 10. No glassware to be collected from the premises or to be disposed of into outside waste receptacles between 2200 and 0800.
- 11. Staff shall ensure patrons do not congregate outside the premises causing a nuisnace to nearby residents.
- 12. Signs requesting that customers leave the premises quietly having respect for nearby residents shall be displayed at the exit.
- 13. Staff shall regularly clean (and endeavour to keep clear of litter) the area immediately in front of the premises.
- 14. No children under the age of 16 years shall be on the premises after 20:00.
- 15. No persons under the age of 18 years shall be on the premises after 2100 unless accompanied by an adult over 18 years of age.
- 16. A refusals book containing records of instances/persons who have been refused the supply of alcohol on the basis of their perceived age shall be compiled and maintained.
- 17. Staff shall use their best endeavours to ensure that customers using the outside smoking area shall not cause a noise nuisance to nearby residents.
- 18. The restaurant shall be restricted to 40 covers.
- 19. The last orders for food shall be taken by 2345 hours on Friday and Saturday Nights.
- 20. The premises shall install and maintain a comprehensive digital [colour] CCTV system. All areas to which the public have legitimate access must be sufficiently illuminated for the purpose of CCTV. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of [28] days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard

personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.

The Licensing and Out of Hours Team consider the conditions 'appropriate and proportionate' to uphold the licensing objectives.

Recommendation: Approve with Conditions (Outlined Above)

Fwd: Notice of hearing re 226189MC3: Premises Licence (new) Q Plus Tropical Taste Restaurant, 1038 Ashton New Road M11 4PE

----- Forwarded message ------

From: **Steven F Titterton** <<u>s.titterton@manchester.gov.uk</u>>

Date: Tue, 19 Mar 2019 at 19:26

Subject: Fwd: Notice of hearing re 226189MC3: Premises Licence (new) Q Plus

Tropical Taste Restaurant, 1038 Ashton New Road M11 4PE

<eydoh@hotmail.com>, <alan.isherwood@gmp.police.uk>

Dear Premises Licensing, could you please put on record that an agreement has been made between the applicant and Licensing and Out of Hours team in line with the representation submitted.

Open to the public Sun –Thurs 1100 to 2300 Fri - Sat 1100 to 0100

To supply alcohol Sun – Thurs 1100 to 2230 Fri – Sat 1100 to 0030

To provide late night refreshments Fri – Sat 2230 to 0030

To play recorded music only Sun – Thurs 1100 to 2230 Fri – Sat 1100 to 0030

and to also include the below conditions to the premises licence if granted.

- 1. All windows and external doors shall be kept closed between 19:00 and close, except for immediate access and egress of persons.
- 2. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to nuisance
- 3. A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. This telephone number is to be made available to residents in the vicinity.
- 4. The licence holder shall enter into an agreement with a taxi company to provide transport for customers. A call-back system must be operated and drivers instructed not to sound their horns when collecting customers.
- 5. Alcohol shall only be sold to persons as ancillary to food.
- 6. All customers shall be seated.
- 7. Alcohol shall be supplied by waiter/waitress service only.
- 8. Alcohol shall not be taken off the premises.

- 9. Any person who appears intoxicated shall be refused entry to the premises.
- 10. No glassware to be collected from the premises or to be disposed of into outside waste receptacles between 2200 and 0800.
- 11. Staff shall ensure patrons do not congregate outside the premises causing a nuisnace to nearby residents.
- 12. Signs requesting that customers leave the premises quietly having respect for nearby residents shall be displayed at the exit.
- 13. Staff shall regularly clean (and endeavour to keep clear of litter) the area immediately in front of the premises.
- 14. No children under the age of 16 years shall be on the premises after 20:00.
- 15. No persons under the age of 18 years shall be on the premises after 2100 unless accompanied by an adult over 18 years of age.
- 16. A refusals book containing records of instances/persons who have been refused the supply of alcohol on the basis of their perceived age shall be compiled and maintained.
- 17. Staff shall use their best endeavours to ensure that customers using the outside smoking area shall not cause a noise nuisance to nearby residents.
- 18. The restaurant shall be restricted to 40 covers.
- 19. The last orders for food shall be taken by 2345 hours on Friday and Saturday Nights.
- 20. The premises shall install and maintain a comprehensive digital [colour] CCTV system. All areas to which the public have legitimate access must be sufficiently illuminated for the purpose of CCTV. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of [28] days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.

Please note that Licensing and Out of Hours will not be attending the hearing.

Kind regards
Steve Titterton
Forwarded message
From: raymond EYDOH < eydoh@hotmail.com:

Date: Tue, 19 Mar 2019 at 12:33

Subject: RE: Notice of hearing re 226189MC3: Premises Licence (new) Q Plus

Tropical Taste Restaurant, 1038 Ashton New Road M11 4PE

To: Steven F Titterton < s.titterton@manchester.gov.uk >

Dear Mr Titterton

Thank you for your quick response,
My answer is YES. I confirm that i am also happy with the proposed hours

Regards Nimba Edi Sat, 16 Feb 2019 at 11:47,

wrote:

On 14/02/2019 16:24, Premises Licensing wrote:

Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005

Application Type: Premises Licence (new)

Premises: Q Plus Tropical Taste Restaurant, 1038 Ashton New Road, Manchester, M11 4PE

Further to our previous e-mail, please be advised that the consultation period for the above application has been restarted as the application was not advertised correctly.

Please note that the applicant has also submitted amended licensable activity timings in respect of the provision of regulated entertainment (recorded music) and for the supply of alcohol for consumption both on and off the premises. The applicant has also submitted amended operating times for the premises.

The new date by which representations must be received is **14/03/2019** and any representations received prior to this e-mail must be resubmitted.

Yours sincerely

Bryan Johnson Premises Licensing Team

Premises Licensing
Manchester City Council
Level 1 Town Hall Extension
Albert Square
PO Box 532
M60 2LA

Tel: 0161 234 5004 (call centre)

Email: premises.licensing@manchester.gov.uk

Web: www.manchester.gov.uk/licensing

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This footnote also confirms that this email message has been swept for the presence of computer viruses.

Please contact $\underline{internet.administrators@manchester.gov.uk}$ with any queries.

My objection still stand. We do not need or want any more food outlets on Ashton New Road. Can you for once listen to and act on the concerns for the local residents who a least deserve some respite from the noise, the smell of fried greasy food and the food and litter that is left outside our houses.

Date: Mon, 11 Feb 2019 at 13:04

Subject: Objection to Licence Application 1038 Ashton New Road Clayton

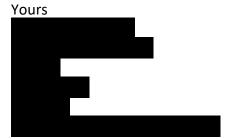
Manchester M11 4PE

Licence application for 1038 Ashton New Road, Clayton, Manchester, M11 4PB Hi, here we go again. This is getting like ground hog day. This premises has gone beyond a joke. It seems like once a year somebody applies for a licence or planning permission to alter it or extend the licensing hours. This shop has been nothing but trouble since it was first allowed to open as a fast food outlet (against the wishes of the local residents) How can a food outlet that is no more than 30yds from its nearest residential property even consider asking for license to play music anywhere from 9am in the morning through till 00:30 the following day. The last time this was allowed to happen if the music stopped before 3am in the morning we were lucky. I have lost count of how many times I have walked past it and seen people urinating against the shop wall because they could or would not go back into the premises to the toilets in there.

There is also the question of (still) why is there so many fast food outlets in such a small area eight at least and that is without crossing Edge Lane into Tameside where there is five more? Do we need any more? Do we want anymore? The answer is no!

Why should the residents of Ashton New Road, Dargia Street and Ralph Street have to put up with this noise pollution? Sleep deprivation is a form of torture. How can the council even consider inflicting the on the local residents once again?

IU strongly object to the premises once again being used for the purpose of serving food and playing music



From: <webfeedback@manchester.gov.uk>

Date: Mon, 18 Feb 2019 at 12:35

Subject: Make representation to a licensing or gambling application

Question	Response
First name:	
Last name:	
Building number or name:	I
Street:	
Area:	
Postcode:	
Email :	
Application reference number:	
Premises name (if known) and full address this represenation relates to:	QPlus tropical taste restaurant & Bar 1038 Ashton new road M114pe
Which of the licensing objectives are relevant to your comments on	The prevention of public nuisance

Please state your comments on this application:

this application: :

I / we local residents do not want this to open as another restaurant or more like a She been.....as was with the previous tenants PALMS Restaurant..... They abused the

licensing rules.. Hours of opening and noise.

We actually had the licensing out of hours team here as I was wakened up to the racket/music.....case

number566443. This is residential area.houses and flats above the shops/takeaways..there are 3 flats above this so -

called restaurant.....

This restaurant is not wanted. I object most profusely. Its been very nice and quiet and can have in disturbed sleep......

22 February 2019 at 08:50

Fw: Premises License

contact@manchester.gov.uk < contact@manchester.gov.uk > 1 message

Appendix 4,

Reply-To: contact@manchester.gov.uk To: premises.licensing@manchester.gov.uk

Thanks

Hi Team,

Please see objection below

Email sent by: Danielle McCluskey

---- Forwarded by SWCP-Contact on 22/02/2019 08:49 ----Manchester City Council <contact@manchester.gov.uk> 22/02/2019 08:48

Subject <u>7</u>

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Appendix 4, Item 4

Hello there,

basically a night club in disguise. I am objecting to the premises License attached on the ground thats it is

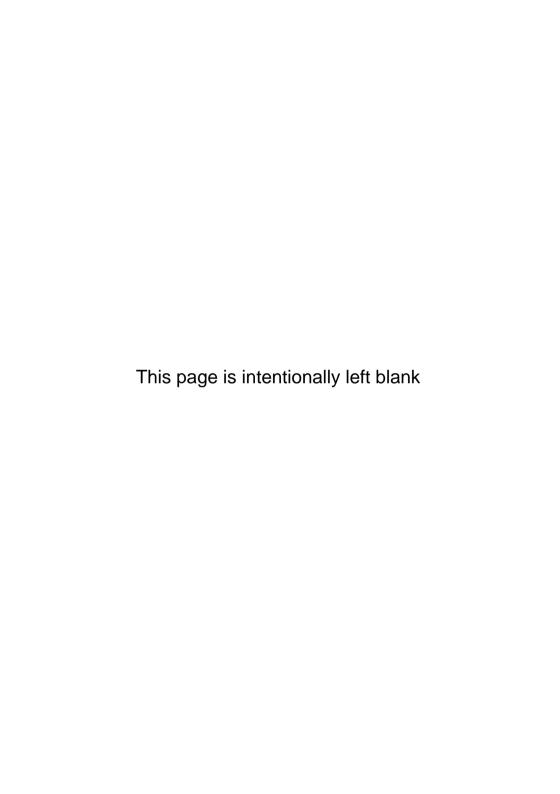
music and throwing parties every night. Please keep me updated. previous owner who now has a restaurant on Ashton New Road playing loud restaurant come night club. We also are experiencing problems from the surrounding streets as has done in the past as previous usage as a This night club will disturb residents on Ashton New Road and the

Kind regards,

(See attached file: DSC02355.JPG)

DSC02355.JPG

Against
plus Tropical Paste
Restaurant & Bar
1038 Achton New RJ
MU/LPE Manchester
To Whom it May Concern.
My husband and usself avenot
happy about Tropical Tuste &
Restaurant + Bar oping inj.
This has been open before by
other persons and was terrible
Loud music, rubbish, cars;
Unill early moving people shouting
and Screaning. We are in our
tate 70; and donot went or
need these premises opening.
Yours Sincorby
RECEIVED
7 5 FEB 2019
PREMISES TEAM Page 73



Document is Restricted



Schedule of Licence Conditions

Conditions consistent with the operating schedule		Agreed	Proposed by
1.	No supply of alcohol shall be made under this premises: • at a time when there is no DPS in respect of the premises	N/A	Applicant
	 licence; at a time when the DPS does not hold a Personal Licence or his/her Personal Licence is suspended. 		
2.	Every retail sale or supply of alcohol made under this premises licence must be made or authorised by a person who holds a Personal Licence.		
3.	A Designated Premises Supervisor shall be present at the premises at all times when licensable activities are taking place.		
4.	Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, including guarding against:		
	unauthorised access or occupation;outbreaks of disorder;or damage.		
5.	A digital hard-drive CCTV system shall to be in operation rotated for a period of 24 hours non-stop to cover internal and external area of the premises, any area where customers have legitimate access shall be sufficiently illuminated for the facial recognition. All CCTV recorded to be kept for 28 days and all images shall have sufficient clarity, quality and great definition to enable facial recognition.		
6.	The premises shall take all reasonable steps to ensure that all staff do not carry out, arrange or participate in any irresponsible promotions in relation to the premises, and those activities which carry a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children.		
7.	Any person who tries to gain entry to the premises or who is involved in disorderly conduct or antisocial behaviour outside the premises, shall not be permitted entry to the premises.		
8.	The Premises Licence Holder or DPS shall ensure that any person within the premises who is involved in disorderly conduct or antisocial behaviour inside the premises shall be removed from the premises, and shall not allow to enter or allow to remain in the premises any person who is notified to the DPS (Designated Premises Supervisor) by Great Manchester Police as being a person of bad character byway of association to other persons or by conviction of court.		
9.	The 'Challenge 25' Policy shall be implemented in full and appropriate identification shall be sought from any person who appears under the age of 25. The only acceptable forms of		

Schedule of Licence Conditions

identification will be passport, photo driving licence and those identification cards carrying the Pass logo.		
10. The Premises Licence Holder, as well as all door supervisors and members of staff of the licensed premises, must be prevented from any suspicious activities or substantially similar that could carry out a risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children.		
Conditions proposed by objectors	Agreed	Proposed by
11. All windows and external doors shall be kept closed between 19:00 and close, except for immediate access and egress of persons.	Yes (19/03/19)	Licensing and Out of
12. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to nuisance.		Hours
13. A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. This telephone number is to be made available to residents in the vicinity.		
14. The licence holder shall enter into an agreement with a taxi company to provide transport for customers. A call-back system must be operated and drivers instructed not to sound their horns when collecting customers.		
15. Alcohol shall only be sold to persons as ancillary to food.		
16. All customers shall be seated.		
17. Alcohol shall be supplied by waiter/waitress service only.		
18. Alcohol shall not be taken off the premises.		
19. Any person who appears intoxicated shall be refused entry to the premises.		
20. No glassware to be collected from the premises or to be disposed of into outside waste receptacles between 2200 and 0800.		
21. Staff shall ensure patrons do not congregate outside the premises causing a nuisance to nearby residents.		
22. Signs requesting that customers leave the premises quietly having respect for nearby residents shall be displayed at the exit.		
23. Staff shall regularly clean (and endeavour to keep clear of litter) the area immediately in front of the premises.		
24. No children under the age of 16 years shall be on the premises after 20:00.		
25. No persons under the age of 18 years shall be on the premises		

Schedule of Licence Conditions

- after 2100 unless accompanied by an adult over 18 years of age.
- 26. A refusals book containing records of instances/persons who have been refused the supply of alcohol on the basis of their perceived age shall be compiled and maintained.
- 27. Staff shall use their best endeavours to ensure that customers using the outside smoking area shall not cause a noise nuisance to nearby residents.
- 28. The restaurant shall be restricted to 40 covers.
- 29. The last orders for food shall be taken by 2345 hours on Friday and Saturday Nights.
- 30. The premises shall install and maintain a comprehensive digital [colour] CCTV system. All areas to which the public have legitimate access must be sufficiently illuminated for the purpose of CCTV. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of [28] days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.





Premise Details		
Application Ref No	REF 226189LD2	
Name of Premises	Q Plus Tropical Taste Restaurant	
Address	1038 Ashton New Road, Manchester, M11 4PE	

Representation

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

The licensing and out of hours team have assessed the likely impact of the grant of this new premise licence taking into account a numbers of factors, including the nature of the area in which the premises is located, the hours applied for and any potential risk that the granting of this application could lead to undermining the prevention of public nuisance as a licensing objective under the Licensing Act 2003.

The LOOH team have also given consideration to Manchester City Council's Statement of Licensing policy, in particular S7.25 in relation to the proximity of the premises to local residents and other local businesses particularly in relation to the potential for nuisance.

'Where premises are in the direct vicinity of local residents properties, and where discretion is engaged, the authority will give particular consideration to measures proposed in the application in relation to prevent nuisance.'

The premise is located on a very busy arterial route in and out of Manchester City Centre and has residential properties above, to the side, rear and opposite, please see attached map of the location in relation to the nearby residential properties, the premise is the black dot:



The applicant has applied to open the premise on

Sun –Thurs 0900 to 2300 Fri - Sat 0900 to 0100

To supply alcohol

Sun – Thurs 1000 to 2230 Fri – Sat 1000 to 0030

To provide late night refreshments

Fri – Sat 2230 to 0030

To play recorded music only

Sun – Thurs 1000 to 2230 Fri – Sat 1000 to 0030

Section K of the application asks the applicant to highlight if any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of chldren:

The apllicant has filled this section with information relating to Challenge 25, staff training on Challenge 25, underage sales, drunkeness and drugs and anyone under 18 will be accompanied by an adult, this is not what this section is intended for and anything offered in this section would not be included in any conditions attached to the premise licence if granted and demonstrates that the applicant has no understanding of the form.

Section M of the application allows the applicant to describe the steps in which they will promote the licensing objectives, the applicant does not show that they have a full understanding of the 4 licensing objectives as they seem to have put a lot of duplicated information in all sub sections which relates to CCTV, Door supervision, and alcohol sales and does not take into account anything relating to prevention of public nuisance in the form of noise break out from music or from customers inside, congregating outside, any dispersal policy or policy relating to outside area in the late hours applied for.

According to the records held by the premise licensing team the property previously had a premise licence until 06/11/2018 in the name of Palms, the previous licence laspsed due to the licence holding company being dissolved and although there is no links between the old owner and the new applicant, the new applicant makes reference in the application in part 3 of the operating schedule that they want to operate the premise in line with the previous premise known as Palms. The previous premises licence had 26 conditions attached to it, 22 conditions were added to the licence after an hearing by the licensing authority.

So based on the above information I would recommended the application being approved with slight amendment to the operating schedule to allow them to:

Open to the public

Sun –Thurs 1100 to 2300 Fri - Sat 1100 to 0100

To supply alcohol

Sun – Thurs 1100 to 2230 Fri – Sat 1100 to 0030

To provide late night refreshments

Fri – Sat 2230 to 0030

To play recorded music only

Sun – Thurs 1100 to 2230 Fri – Sat 1100 to 0030

I would also request that the following conditions are added to the Licence in line with the previous licence held at the premise

- 1. All windows and external doors shall be kept closed between 19:00 and close, except for immediate access and egress of persons.
- 2. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to nuisance.
- 3. A direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. This telephone number is to be made available to residents in the vicinity.

- 4. The licence holder shall enter into an agreement with a taxi company to provide transport for customers. A call-back system must be operated and drivers instructed not to sound their horns when collecting customers.
- 5. Alcohol shall only be sold to persons as ancillary to food.
- 6. All customers shall be seated.
- 7. Alcohol shall be supplied by waiter/waitress service only.
- 8. Alcohol shall not be taken off the premises.
- 9. Any person who appears intoxicated shall be refused entry to the premises.
- 10. No glassware to be collected from the premises or to be disposed of into outside waste receptacles between 2200 and 0800.
- 11. Staff shall ensure patrons do not congregate outside the premises causing a nuisnace to nearby residents.
- 12. Signs requesting that customers leave the premises quietly having respect for nearby residents shall be displayed at the exit.
- 13. Staff shall regularly clean (and endeavour to keep clear of litter) the area immediately in front of the premises.
- 14. No children under the age of 16 years shall be on the premises after 20:00.
- 15. No persons under the age of 18 years shall be on the premises after 2100 unless accompanied by an adult over 18 years of age.
- 16. A refusals book containing records of instances/persons who have been refused the supply of alcohol on the basis of their perceived age shall be compiled and maintained.
- 17. Staff shall use their best endeavours to ensure that customers using the outside smoking area shall not cause a noise nuisance to nearby residents.
- 18. The restaurant shall be restricted to 40 covers.
- 19. The last orders for food shall be taken by 2345 hours on Friday and Saturday Nights.
- 20. The premises shall install and maintain a comprehensive digital [colour] CCTV system. All areas to which the public have legitimate access must be sufficiently illuminated for the purpose of CCTV. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of [28] days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard

personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided.

The Licensing and Out of Hours Team consider the conditions 'appropriate and proportionate' to uphold the licensing objectives.

Recommendation: Approve with Conditions (Outlined Above)

